



## Vision Quick Start Guide

# Check claim status

- Once claims are submitted, you may check status instantly on the portal dashboard.
- Submitted claims can be edited within 90 minutes. After 90 minutes, the claim is considered final.

**Tip:** Set filters to search for vision claims by location or provider.

### Dashboard

Select a tile to update results.

Location:  Provider:  Clear Filters

[What does the claim status mean?](#)

Entered (not submitted) 1 Claim

Submitted 0 Claim

In Process 10 Claims

Processed (last 30 days) 0 Claim

Tracking Number	Patient First Name	Patient Last Name	Date Created	Transaction Status	Provider Statement	Actions
123456 7D	HARRISON	OE	02/15/2023	In Process		<a href="#">View</a>
123456 7	HUNTER	DOE	02/15/2023	In Process		<a href="#">View</a>
123456 7	SHILO	DOE	02/14/2023	In Process		<a href="#">View</a>
123456 7	JUSTIN	DOE	12/02/2022	In Process		<a href="#">View</a>
123456 7	DAVID	DOE	12/01/2022	In Process		<a href="#">View</a>
123456 7	KRISTA	DOE	12/01/2022	In Process		<a href="#">View</a>
123456 7	BELINDA	DOE	12/01/2022	In Process		<a href="#">View</a>
123456 7	LARKYN	DOE	11/29/2022	In Process		<a href="#">View</a>
123456 7	CAYLON	DOE	11/08/2022	In Process		<a href="#">View</a>
123456 7	SIMON	DOE	11/02/2022	In Process		<a href="#">View</a>

Page 1 of 2 [First](#) [Previous](#) [Next](#) [Last](#)

[Search Historical Claims](#)

### Claim Status ✕

**Entered**  
Eyeglass and/or contact lens claims that have been entered but have not yet been submitted.

**Submitted**  
Eyeglass and/or contact lens claims that have been submitted but can still be edited.

**In Process**  
Eyeglass and/or contact lens claims that are in the process of being paid.

**Processed**  
Eyeglass and/or contact lens claims that have been adjudicated and paid in the last 30 days.

Save time every time by going digital on the portal.

**Need more help?** Contact the call center at 888-400-9304.