



## Vision Quick Start Guide

# Documents and forms

- 1 Documents are listed under Quick Links (left column).
- 2 View and download online documents such as record changes and Add/Term forms.

**Tips:** Many forms can be filled out online before printing to save time.

To update the address, submit an online Records Change form.

### Quick Links

- [FLVN Provider Manual](#) (contains claim modifiers)
- [Add/Term Form](#)
- [Records Change Form](#)
- [Non-Elective Contact Lens Form](#)
- [W9 Form](#)
- [Safety Eyewear Opt-In](#)
- [Claim Correction Form](#)
- [Provider Network Guide](#)
- [Payment Policies](#)
- [Grievance Form](#)
- [Arizona - Colonial Life Appeal Info Packet](#)
- [Arizona - Unum Appeal Info Packet](#)
- [Arizona - Starmount Appeal Info Packet](#)

### Verify Member Eligibility / Start Claim

Location

Provider

Date of Service

Subscriber ID and date of birth

Subscriber ID

Date of Birth

Last name, first name, and date of birth

### Information Center

#### Claims

Entered	0
Submitted	1
In Process	0
Processed (last 30 days)	10

Save time using the vision provider portal. We've made it quick and easy for you to set up and edit entities online and manage documents right from the dashboard.

**Need more help?** Contact the call center at 888-400-9304.