Dental
Quick Start Guide

Verify eligibility online

1. Select location and provider.

2. Enter dates to show if patient has active dental coverage or had it during service dates.

3. Verify eligibility by entering subscriber ID and patient birth date. Or search by last name, first name and birth date.

4. A notification pops up if the patient is eligible for dental services at a designated location with select providers.

Tips: Don't forget to view the Benefit Summary and create a pre-claim estimate to see if there are any limitations on the plan.

Eligibility and benefits may vary based on the selected location and provider, so be sure to select the correct one. For DHMO, verify eligibility by checking your monthly eligibility roster.

Verify Member Eligibility / Start Claim

Location

Provider

Date of Service

- ● Subscriber ID and date of birth

  Subscriber ID

  Date of Birth

- ○ Last name, first name, and date of birth

Reset Search

Patient Selected ✕

✔ **Patient is eligible for services on 02/02/2023 from** at (SLIDELL, LA, 70458).

Patient Information

Subscriber ID:
Address:

Date of Birth:

View Patient History   View Eligibility Report

View Benefits

Start a Claim

Save hours on administrative work by going digital with the dental provider portal. We've made it quick and easy to check benefits eligibility online, so you can spend more time with your patients.

Our network is utilized by more than 800,000 insured members and supports plans offered by Unum Dental, Colonial Life Dental and Starmount Dental.

Need more help? Contact the call center at 888-400-9304.