

Dental
Quick Start Guide

## Verify eligibility online



Select location and provider.

Enter dates to show if patient has active dental coverage or had it during service dates.

Verify eligibility by entering subscriber ID and patient birth date. Or search by last name, first name and birth date.

A notification pops up if the patient is eligible for dental services at a designated location with select providers.

**Tips:** Don't forget to view the Benefit Summary and create a pre-claim estimate to see if there are any limitations on the plan.

Eligibility and benefits may vary based on the selected location and provider, so be sure to select the correct one. For DHMO, verify eligibility by checking your monthly eligibility roster.

			•
Provider			
			•
Date of Service			
Subscriber ID and a state of the second s	nd date of birth		
Subscriber ID			
Date of Birth	)		
Date of Birth	) name, and date o	of birth	

Patient is eligible for services on 02/02/2023 from at SLIDELL, LA, 70458).				
Patient Information				
Subscriber ID: Address:				
Date of Birth:				
View Patient History	View Eligibility Report			
			View Benefits	

Save hours on administrative work by going digital with the dental provider portal. We've made it quick and easy to check benefits eligibility online, so you can spend more time with your patients.

Our network is utilized by more than 800,000 insured members and supports plans offered by Unum Dental, Colonial Life Dental and Starmount Dental.

Need more help? Contact the call center at 888-400-9304.

Dental insurance products are underwritten by Starmount Life Insurance Company, Baton Rouge, LA and Colonial Life & Accident Insurance Company, Columbia, SC. In New York, these insurance products are underwritten by Provident Life and Casualty Insurance Company, Chattanooga, TN and The Paul Revere Life Insurance Company, Worcester, MA. ©2023 Unum Group. All rights reserved. Unum and Colonial Life are registered trademarks and marketing brands of Unum Group and its insuring subsidiaries.