



Dental Quick Start Guide

Check claim status

1

Use the Claim Dashboard to view claim status. You can access payment for claims that are processed. *

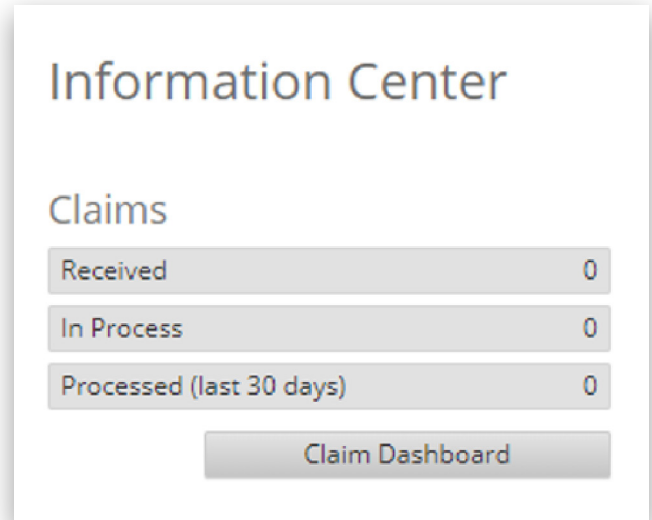
2

Claims progress from Received to In Process to Processed.

Tips: You may update a claim once status is Processed. Select the icon next to the claim you wish to update, make changes, then Submit claim.

Set filters to search for online claims by location or provider.

*Payments are not available for claims that have been received or in process, only when they have been processed.



Dashboard

Select a tile to update results.

Location: Provider: [Clear Filters](#)

[What does the claim status mean?](#)

Received 0 Claims | In Process 0 Claims | Processed (last 30 days) 4 Claims

Encounter ID #	Patient Name #	DOB #	Provider Name #	Date of Service #	Date Paid #	Claim Status #	
12345	Jane Doe	02/25/1954	Dr John	01/13/2023	02/15/2023	Processed	☑ 📄 🗑
12346	Jayne Doe	04/15/1968	Dr Bob	02/17/2023	02/27/2023	Processed	☑ 📄 🗑
12347	John Doe	07/02/1958	Dr Jane	05/26/2023	05/31/2023	Processed	☑ 📄 🗑
12348	Jane R Doe	01/01/1972	Dr John	03/18/2023	04/21/2023	Processed	☑ 📄 🗑

4 Records Returned [Search Historical Claims](#)

Save hours of work by checking claim status on the dental provider portal.

Our network is utilized by more than 800,000 insured members and supports plans offered by Unum Dental, Colonial Life Dental and Starmount Dental.

Need more help? Contact the call center at 888-400-9304.