



Dental Quick Start Guide

Create a pre-claim estimate

Claim Entry

Patient Eligibility and Provider Information

Patient Information: Subscriber ID, First Name, Last Name, Date of Birth, Date of Service

Provider Information: Location, Provider, Provider Specialty, Place of Service (11 - Office)

is eligible for services on 02/02/2023 from [View Patient Service History] at [Verify Eligibility]

Diagnosis Codes

Code Type: ICD-10

Diag A, Diag B, Diag C, Diag D

Ancillary Information

Missing Teeth

Services

Code	Description	Surfaces					Diag/Pr	EPSDT	Qty	Auth Number	Service Date	Billed Amt.
		Tooth	1	2	3	4						
1 D1110	Prophylaxis - Adult						1 2 3 4		1		02/02/2023	100.00
2												
3												
4												
5												
6												
7												
8												
9												
10												

Clear Selected Services | Clear All Services

Office Reference Number: [] Referral Number: []

Other Fees: \$ []

Total Billed: \$ 100.00

Other Coverage

Attached Documents (0)

Attach Document(s) Maximum file size: 10.1 Megabytes. Allowed file types: doc, docx, gif, jpeg, odt, pdf, png, ppt, pptx, xls, xlsx, zip

There are currently no documents attached to this claim.

Remarks

Clear All | **View Estimate** | Submit Claim

1

Go to Claims, enter information and select View Estimate.

2

Review the amounts to be paid on dental services and details related to claims processing.

3

Download the report and close window.

Tips: You may update your estimates until the claim is submitted. To do this, update the claim information and then select "View Estimate". A new pre-claim estimate will be generated, which will replace the original estimate and attach as a new report.

To create a pre-claim estimate, take the same steps as filing a claim. Simply select View estimate.

Before submitting a claim, create the pre-claim estimate, an online summary showing patient dental services and coverage costs. Pre-claim estimates do not include medical review. The dental provider portal notes which dental services might not be covered due to plan limitations.

Our network is utilized by more than 800,000 insured members and supports plans offered by Unum Dental, Colonial Life Dental and Starmount Dental.

Need more help? Contact the call center at 888-400-9304.

Pre-treatment estimates that include medical review are recommended for any service over \$300. Neither a pre-claim or pre-treatment estimate are a guarantee of payment. A pre-treatment estimate may be submitted by emailing dentalclaims@unum.com or by fax at 855-400-9307.